

Luis Alcala Roblero

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PROFESSIONAL SUMMARY

Bilingual banking professional with experience at Wells Fargo and Summit Credit Union, specializing in financial transactions, member service, account support, and regulatory compliance. Currently pursuing a B.S. in Computer Science at the University of Wisconsin–Madison, with a strong interest in career advancement, bank operations, and technology.

EDUCATION

University of Wisconsin - Madison, Madison, WI Expected 05/2028
BS in Computer Science

University of Wisconsin – Green Bay, Green Bay, WI 05/2026
Coursework towards BS in Software Engineering, Transferred

Madison Area Technical College, Madison, WI 05/2024
AS in Math/Science/Technology Transfer Program

TECHNICAL SKILLS

- *Computer Languages:* Java, Python, PHP, SQL, HTML, CSS, JavaScript
- *Tools:* Visual Studio Code, IntelliJ IDEA, Eclipse, Spring Boot, MySQL Workbench, Microsoft SQL Server
- *Version Control:* GitHub
- *Skills:* Object-Oriented Programming, Responsive Web Design, Debugging, Problem-Solving, Bilingual

WORK EXPERIENCE

LB Tech Innovations, *Founder*, Madison, WI 02/2025 - Present

- Founded a web development business focused on building responsive, user-friendly websites for small businesses using HTML, CSS, and JavaScript.
- Developed and deployed websites using GitHub Pages, managing source code with Git and GitHub while troubleshooting technical issues and improving website functionality.

Wells Fargo, *Bilingual Teller*, Green Bay, WI 02/2026 – 08/2026

- Provided bilingual customer service while accurately processing financial transactions, resolving account inquiries, and maintaining compliance with banking regulations.
- Demonstrated strong attention to detail, problem-solving, and communication skills while identifying customer needs and collaborating with team members to ensure efficient branch operations.

Summit Credit Union, *Bilingual Member Service Teller*, Madison, WI 09/2024 – 02/2025

- Delivered high-quality bilingual member service across in-branch and drive-thru operations, resolving inquiries and ensuring positive member experiences.
- Processed deposits, withdrawals, transfers, and complex financial transactions while maintaining accuracy, balancing cash drawers, and following banking procedures.

PROJECTS

Bank Management System, *Independent Project* 05/2025

- Developed an interactive banking application using Java and JavaFX, enabling users to create accounts and navigate banking features through a graphical user interface.
- Applied object-oriented programming principles and explored authentication security measures to help protect user accounts and prevent unauthorized access.

Hack GB, *Health System Management App*, *Hackathon Project* 10/2026

- Developing a full-stack healthcare management application with separate patient and staff interfaces using PHP, SQL, and planned Java Spring Boot microservices.
- Designing role-based access controls and security testing procedures to identify vulnerabilities, mitigate SQL injection risks, and protect sensitive information.

CLUBS & ACTIVITIES

- **ColorStack – UW-Madison**, *Member*, Madison, WI 09/2026 - Present
- **Club 404 – Network Not Found**, *Member*, Madison, WI 03/2025 – 05/2026
- **Volunteer – St. Vincent De Paul**, *Member*, Green Bay & Madison, WI 04/2025 - Present